Agile Handover and UNC Charlotte
Improving Information Management

Facility Operations Staff can now search and instantly find FM Documentation

HOUSTON, TX, June 12, 2023 – Agile Handover, LLC, the leading provider of digital handover solutions, today announced a collaboration with UNC Charlotte Facilities Management to address the challenges/vision of Improving Information Management.

UNCC identified several challenges relating to improving Information Management. Documentation was hard to find or undiscoverable from multiple silos, documentation was missing critical FM meta-data tags needed for search and association, and finding trusted building information was resource and time consuming. The task at hand would require remediating all project documentation for 144 buildings containing roughly 6.2 million Sq. Ft. as well as 3 million Sq. Ft. of parking.

Their vision was to create a UNCC FM Knowledge Repository that would allow their 200 Facility Operations Staff to search and instantly find past, current and future FM documentation. After a successful pilot to validate their vision, UNC Charlotte licensed the Digital Handover Management solution as their UNCC FM Knowledge Repository. Agile Handover was also contracted to remediate all projects documentation to be indexed, tagged with FM Keywords, associated, and curated so their Facility Operations Staff can find the information they need in their existing silos.

"We project a cost reduction of 98% for Facility Operations Staff to access building information compared to UNCC past internal process," said Josh Parker, BIM/FCAP Manager, University of North Carolina – Charlotte. "Calculating with a very conservative benchmark ROI metric, the cost savings is equal to 3 to 4 FTEs on an annual basis."

"Contracting Agile to attach FM keyword Tags to project documentation provided an efficient and cost effective rapid deployment to realize the value of the UNCC FM Knowledge Repository, reducing resource, time, and costs for finding required information," said Steve Sims, Director of Business Development, Agile Handover.

About Agile Handover
Agile Handover is the leading global information technology company specializing in Digital Handover Management. We are technologists, solution consultants, and information processing Subject Matter Experts that implement and deploy our Digital Transformation solution to support Asset Digitization strategies.

For more information:
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